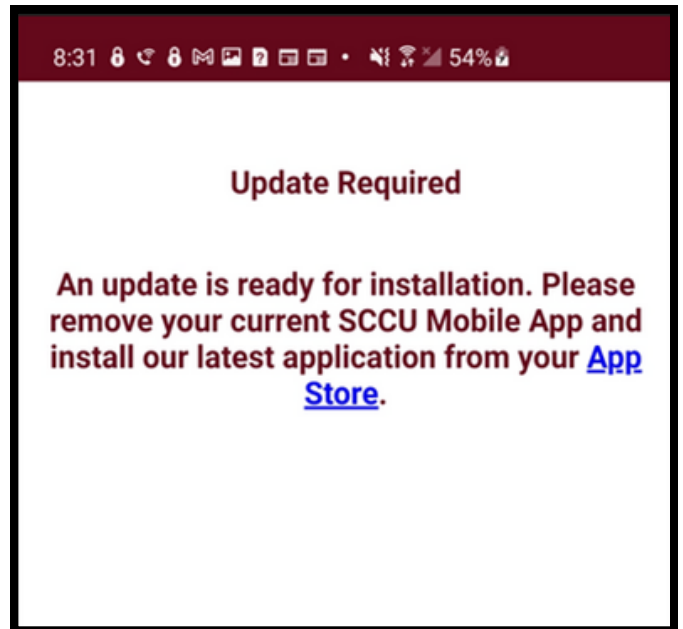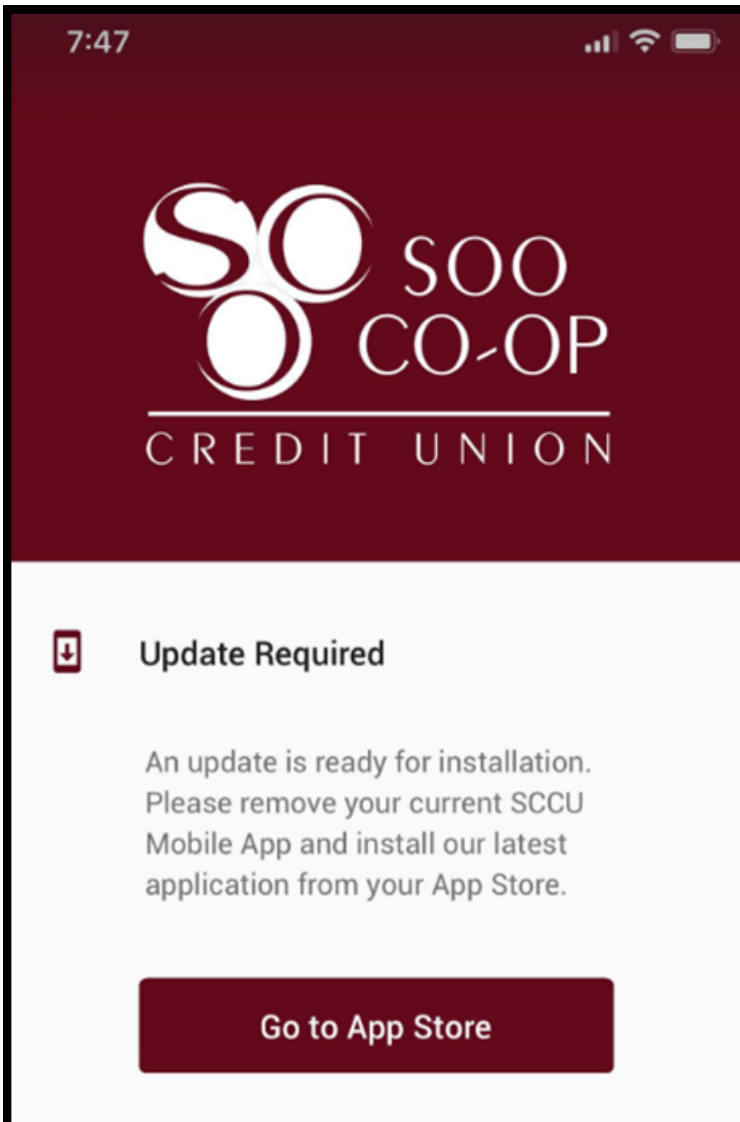# COMING MARCH 12TH:
SCCU DIGITAL BANKING UPGRADE

Beginning Tuesday, March 12th, you will receive the following message after logging into the Soo Co-op mobile banking app. This will redirect you to the app store to download the new SCCU Mobile App.

Apple

Update Required

An update is ready for installation. Please remove your current SCCU Mobile App and install our latest application from your App Store.

Go to App Store

Android

Update Required

An update is ready for installation. Please remove your current SCCU Mobile App and install our latest application from your **App Store**.
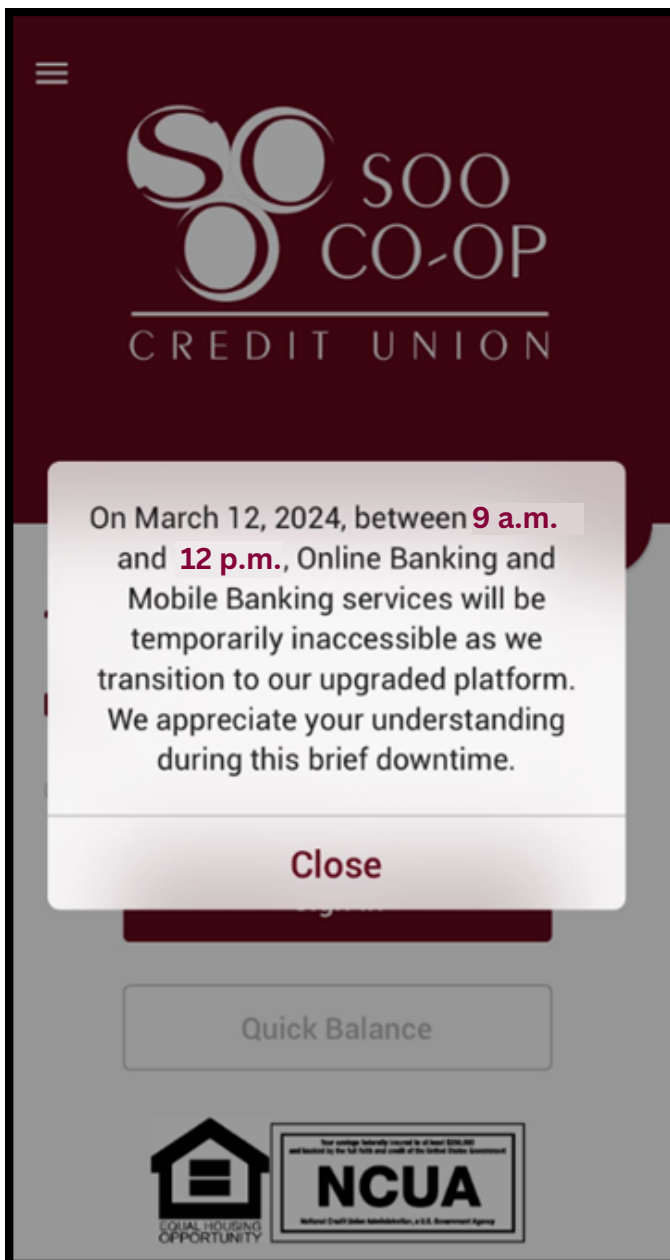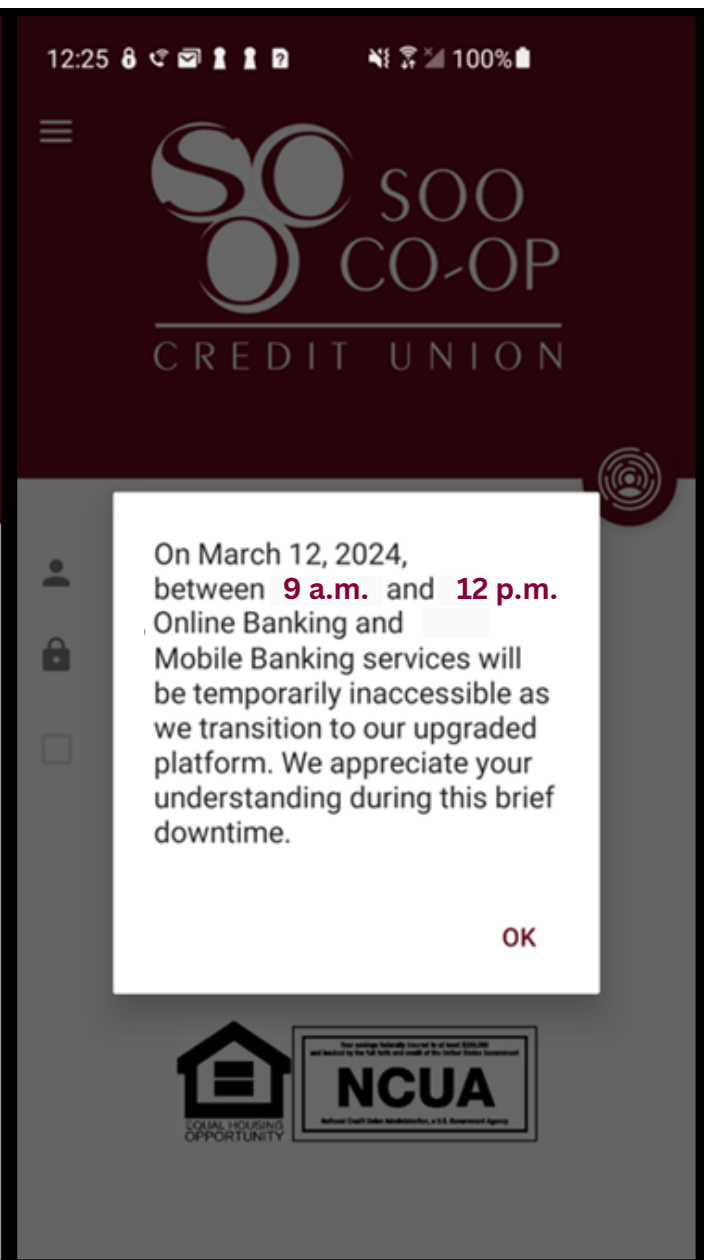
MARCH 12TH DIGITAL BANKING UPDATE INFORMATION

If you attempt to log into the new app during the hours of 9 am to 12 pm on March 12th, you will receive the following message regarding our digital banking maintenance:

Apple

Android

On March 12, 2024, between **9 a.m.** and **12 p.m.**, Online Banking and Mobile Banking services will be temporarily inaccessible as we transition to our upgraded platform. We appreciate your understanding during this brief downtime.

Close

On March 12, 2024, between **9 a.m.** and **12 p.m.**, Online Banking and Mobile Banking services will be temporarily inaccessible as we transition to our upgraded platform. We appreciate your understanding during this brief downtime.

OK

MARCH 12TH DIGITAL BANKING UPDATE INFORMATION

Your login information will remain the same in our upgraded online and mobile banking platforms.

HOWEVER, for added account security you will be prompted to set up two factor authentication (2FA) the first time you log in.

2FA will be utilized each time you log into a new device.

Protect your account with 2-step verification

Each time you sign in to your account on an unrecognized device, we require your password and a verification code. Never share your code with anyone.

🔒 **Add an extra layer of security**
Enter your password and a unique verification code.

🕵 **Keep the bad people out**
Even if someone else gets your password, it won't be enough to sign in to your account.

Get started!

Choose your verification method

💬 **Voice or text message**
Verification codes are sent to your phone. Message and data rates may apply.

◎ **Authy**
Verification codes are sent to your phone or the Authy app.

📱 **Authenticator app**
Using a different authenticator app? We support any authenticator app using manual code entry.

For more information on our upgraded digital banking experience, visit: **www.soocoop.com/digital**